

# Installation Instructions

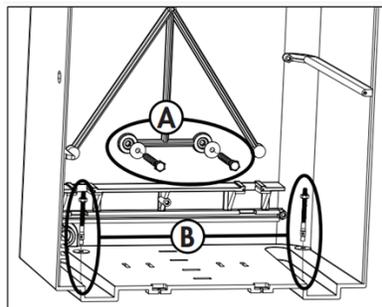
There are two methods that can be used to install the Danby Parcel Guard, depending on what installation location is available. Decide which option is best for your chosen location and follow the steps below.

## A. Secured through the rear

1. Use a power drill and a 1/4" drill bit to create holes in the marked locations on the back wall of the Danby Parcel Guard.
2. Place the Danby Parcel Guard against the wall or structure that it will be secured to.
3. Use a pen or pencil to mark the hole locations through the drilled holes.
4. Move the Danby Parcel Guard out of the way and then use a power drill and a 1/4" drill bit to create guide holes for the bolts or screws, at least 2.5" deep for wood screws and at least 3.75" deep for concrete bolts.
5. Replace the Danby Parcel Guard and insert the wood screws or concrete bolts with washers into the holes. Use a wrench to tighten the wood screw. Tighten the nut on the concrete bolts and the sleeves will expand to secure the bolt.

## B. Secured through the bottom

1. Remove the platform at the bottom of the Parcel Guard. Two holes are pre-drilled in the bottom of the box.
2. Place the Danby Parcel Guard on the floor or structure that it will be secured to.
3. Use a pen or pencil to mark the hole locations through the drilled holes.
4. Move the Danby Parcel Guard out of the way and then use a power drill and a 1/4" drill bit to create guide holes for the bolts or screws, at least 2.5" deep for wood screws and at least 3.75" deep for concrete bolts.
5. Replace the Danby Parcel Guard and insert the wood screws or concrete bolts with washers into the holes. Use a wrench to tighten the wood screw. Tighten the nut on the concrete bolts and the sleeves will expand to secure the bolt.



# App Setup

## Danby Parcel Guard Application Setup

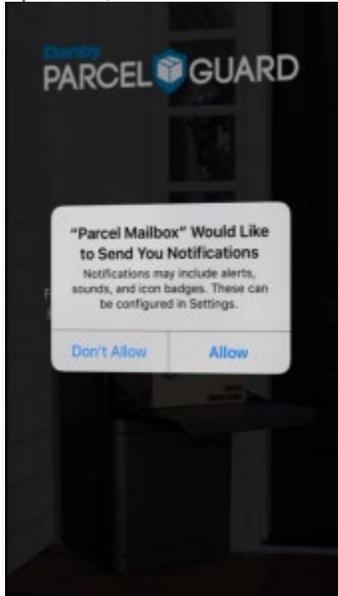
### 1) Install the Danby Parcel Guard App

Use the App Store and Google Play links below to download the application to your device.



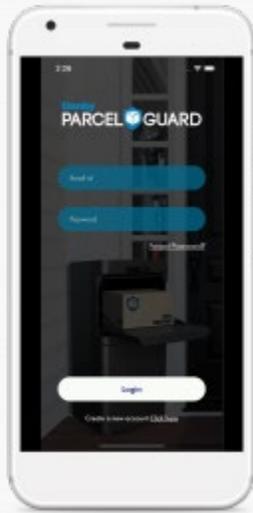
### 2) Allow Notifications

Once you've downloaded your Danby Parcel Guard app, you will be asked to enable notification on the first launch. Enabling notifications gives your Danby Parcel Guard the ability to update you on activity happening with or near your Danby Parcel Guard. This will allow the app to send you delivery updates, motion detected and software update notifications!



### 3) Create your account, or sign into an existing account

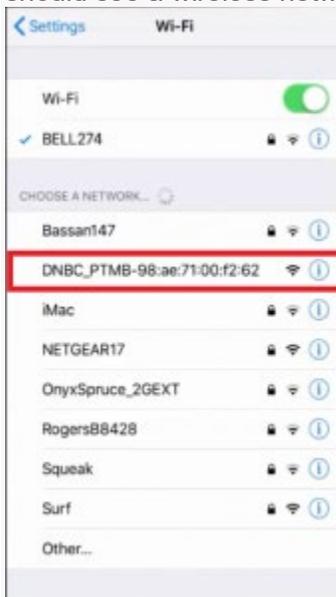
Upon setup you will be asked to create or sign in to an existing account. If this is your first Danby Parcel Guard then you will need to create an account. If you already own a Danby Parcel Guard you can sign into your existing account.



#### 4) Connect your phone to the Danby Parcel Guard Hotspot

In order to setup your Danby Parcel guard to your network, we first need to communicate with the device directly. To do this, we need to connect to the device's active hotspot.

The best way to complete this is go to your phone settings, and go to your network settings. You should see a wireless network that starts with **"DNBC\_"**



#### 5) Join the Danby Parcel Guard to your network

Once you are connected to your Danby Parcel Guard, return to the application setup screen. You should see the following screen with your serial number of your unit.

Scroll through the list until you find your home network. If you cannot find your network, please see troubleshooting section of “Can’t locate my network”



## 6) Initial Setup Complete

If you get the following screen, you have completed your setup and your Danby Parcel Guard is ready to use.

If you weren't able to complete setup. Please see our troubleshooting guide here, or [contact us](#)



# Trouble Shooting

## LED Lights Blinking

### LED Lights

Steady Magenta  
Green blink every 1 sec  
Magenta blink every 1 sec  
Blue blink every 1 sec  
Steady Blue  
Yellow blink every 1 sec  
White blink  
Cyan blink every 1 sec  
Red blink every 1 sec  
Yellow LED Steady

### Device Mode

AP Mode  
Device is attempting to connect to a router  
Device connected to router but no internet connectivity  
Device trying to register to cloud  
Device Registered on Cloud  
Barcode Scanning  
Motion detection  
Firmware Upgrading  
Theft detection  
Factory Reset/Board Powered up

## No Power

Unplug and then disconnect the power cord from the unit and bring indoors for 6 hours as there may have been humidity affecting contacts at the plug or connector, then reconnect.

## Poor Video Quality or Response Time

- Check the wireless signal strength
- Ensure that the internet upload speed available is >1Mbps

## Lower door will not open when pressing unlock in the app

- If the temperature is very cold, the lock may have frozen
- The lock may need to be oiled

## Lower door says open in the app when its is closed

- Ensure the lock on the lower door is fully engaged
- Unlock the door, open and close the door to ensure it is fully closed, then try to lock it again

## Upper door will not open

Ensure the lower compartment is empty and that there are no packages blocking the closing mechanism

## How do I factory reset?

To reset the unit press and hold the reset button, located inside the unit behind the lock, for 30 seconds

# Google Home/Amazon Alexa Voice Assistant Set-up

## Platforms Supported

This feature is intended to be run on the Danby Parcel Guard setup and voice assistant devices: Amazon Echo and Google Home devices.

## Voice App Features

- On Cloud, Alexa Skills and Google Home Actions are integrated
- User can link the Danby account with both voice apps and fetch below data:
  - Count of expected parcels by Danby Parcel Guard name and specific date
  - Count of recently delivered parcels in the last 24 hours.
- Unlock the Danby Parcel Guard using four digit voice pin [ This is mandatory to unlock Danby Parcel Guard lid and also its standard followed by the skills to have pin functionality]
  - Reset the four digit voice pin

## Alexa Set-up

- Install Amazon Alexa app from play store
- Login using Amazon account and add Amazon Echo device in Amazon Alexa app
- Navigate to Menu->Skills and Games -> Search for “Danby Parcel Guard” and select Danby Parcel Guard skill.
- To Link Account -> Click on “Enable to Use” and the user will be navigated to Danby Sign-In Page.
- Enter Danby account credentials and Danby Parcel Guard will be successfully linked.
- Reset the four digit voice pin

## Alexa Skills

- Users can ask to unlock, and count number of expected parcels or recently delivered parcels.
- E.g – To know expected parcels count –
  - “Alexa, Open Danby Parcel Guard
  - “Expected parcels for me or Expected parcels for device <devicename> “
- E.g – To open Danby Parcel Guard –
  - “Alexa, Open Danby Parcel Guard”

## Google Home Set-up

Note: Google Home only supports Google Accounts and G-Suite Accounts.

- Install Google Home app and login using Google Account or G-Suite Account
- Add Google Home Device
- Ask Google Home, “Open Danby Parcel Guard”, it tells to link Danby account by giving the pop-up link/push notification on respective google account in mobile app.
- Click on the link and the user will be navigated to Danby sign-in page.
- Login with Danby account credentials and your account will be linked successfully.

## Google Actions

After the account is linked successfully, it shows the list of Google Actions to communicate.

Say , “Hey Google, Open Danby Parcel Guard” -> This will open the Danby Parcel Guard action and then users can unlock, find count of expected and recently delivered parcels.

Eg. To unlock lid of Danby Parcel Guard

- Say “hey Google, unlock my mailbox”
- Once Google asks the device name, say the device name. Eg. ‘Smith Family’
- On asking the pin, say the valid four digit voice pin. Then, Danby Parcel Guard will unlocked